

Privacy Policy

This Privacy Policy describes how FastGrid ("we," "us," or "our") collects, uses, and shares information about you when you use our website, mobile applications, and other online services (collectively, the "Services").

Information We Collect

We may collect personal information about you when you interact with our Services, including:

- Information you provide to us, such as your name, email address, and other contact details when you register for an account, sign up for our newsletter, or contact us.
- Information about your use of the Services, such as your IP address, browser type, device information, and usage data collected through cookies and similar technologies.
- Information we receive from third parties, such as social media platforms when you interact with our content or sign in using your social media account.

How We Use Your Information

We may use the information we collect for various purposes, including to:

- Provide, maintain, and improve our Services.
- Communicate with you, including responding to your inquiries and sending you updates and marketing communications.
- Personalize and optimize your experience.
- Detect, prevent, and address technical issues and fraud.
- Comply with legal obligations and enforce our terms and policies.
- Cookies and similar technologies.

We use cookies and similar tracking technologies to collect information about your interactions with our Services and to provide you with a customized experience. You can control cookies through your browser settings and other tools. However, disabling cookies may affect your ability to use certain features of the Services.

Information Sharing

We may share your information with third parties for various purposes, including:

- With service providers who assist us in operating our Services and providing features such as payment processing and analytics.
- With our business partners and affiliates for marketing and promotional purposes.

- In response to legal requests and obligations, such as court orders and law enforcement inquiries.
- In connection with a merger, acquisition, or sale of assets, where your information may be transferred to a third party as part of the transaction.

Data Security

We take reasonable measures to protect your information from unauthorized access, use, and disclosure. However, no method of transmission over the internet or electronic storage is completely secure, so we cannot guarantee absolute security.

Changes to This Policy

We may update this Privacy Policy from time to time to reflect changes in our practices or legal requirements. We will notify you of any material changes by posting the updated policy on our website or through other appropriate channels.

Contact Us

If you have any questions or concerns about this Privacy Policy or our data practices, please contact us at info@fastgrid.com.

Cookie Policy

This website uses cookies to enhance user experience and analyze performance and traffic on our website. By using our website, you agree to the use of cookies as outlined below.

What Are Cookies?

Cookies are small text files that are stored on your device when you visit a website. They are widely used to improve website functionality and personalize your browsing experience.

Types of Cookies We Use

- **Essential cookies:** These cookies are necessary for the website to function properly and cannot be switched off

Accessibility Policy

FastGrid is committed to ensuring digital accessibility for people with disabilities. We are continually improving the user experience for everyone and applying relevant accessibility standards.

Accessibility Standards

We strive to conform to the Web Content Accessibility Guidelines (WCAG) 2.1 at the AA level. These guidelines explain how to make web content more accessible for people with disabilities, and we are working to ensure that our digital content and services meet or exceed these standards.

Accessibility Features

To achieve our accessibility goals, we have implemented the following features on our website and digital platforms:

- **Alternative text for images:** We provide alternative text descriptions for all images to ensure that users with visual impairments can understand the content.
- **Keyboard navigation:** Our website can be navigated using only a keyboard, ensuring that users who cannot use a mouse or touchscreen can still access all features.
- **Semantic HTML markup:** We use semantic HTML elements to ensure that our content is properly structured and accessible to assistive technologies.
- **Contrast and color considerations:** We strive to maintain sufficient color contrast and avoid using color as the sole means of conveying information.

Feedback

We welcome feedback on the accessibility of our digital content and services. If you encounter any accessibility barriers or have suggestions for improvement, please contact us at info@fastgrid.com. We will make every effort to address your concerns and accommodate your needs.

Accessibility Compliance

While we strive to meet WCAG guidelines and other accessibility standards, we recognize that achieving full accessibility may be an ongoing process. We are committed to regularly reviewing and updating our accessibility efforts to ensure compliance with relevant standards and regulations.