

# FASTGRID, LLC PRIVACY POLICY

Last modified: December 2024

## 1. Introduction

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FastGrid, LLC (“**FastGrid**” or “**we**” or “**us**”) respects your privacy and are committed to protecting it through our compliance with this policy.

This Privacy Policy (our “**Privacy Policy**”) describes the types of information we may collect from you or that you may provide when you visit the fastgrid.com website (“**Website**”) and our practices for collecting, using, maintaining, protecting, and disclosing that information.

This policy applies to information we collect:

- on our Website;
- in email, text, and other electronic messages between you and our Website;

It does not apply to information collected by:

- us offline or through any other means, including on any other website operated by FastGrid or any third-party;
- us or any of our affiliates or subsidiaries related to your or any other individual’s employment or potential employment with us; or
- any third party, including through any application or content (including advertising) that may link to or be accessible from the Website

Please read this Privacy Policy carefully to understand our policies and practices regarding your information and how we will treat it. If you do not agree with our policies and practices, your choice is not to use our Website. By accessing or using this Website, you agree to this Privacy Policy. This Privacy Policy may change from time to time (see [Changes to Our Privacy Policy](#)). Your continued use of this Website after we make changes is deemed to be acceptance of those changes, so please check this Privacy Policy periodically for updates.

## 2. Children Under the Age of 18

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Our Website is not intended for children under 18 years of age. No one under age 18 may provide any information to, on or through the Website. We do not knowingly collect Personal Data from children under 18. If you are under 18, do not use or provide any information on our Website or on or through any of its features, including your name, address, telephone number, or email address. If we learn we have collected or received Personal Data from a child under 18 without verification of parental consent, we will delete that information. If you believe we might have any information directly from a child under 18, please contact us at using the Contact Information at the end of this Policy.

### **3. Information We Collect About You and How We Collect It**

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Throughout this Policy, the term “**Personal Data**” means any information that identifies, relates to, describes, references, is capable of being associated with, or could reasonably be linked, directly or indirectly, with a particular individual or device. However, Personal Data does not include any deidentified or aggregated information.

#### **Generally**

We collect Personal Data from various sources, including:

- directly from you when you provide it to us such as your name, email address, and other contact details when you register for an account, sign up for a newsletter, or contact us.
- automatically as you navigate through the Website.
- information that we create about you as you use our Website, such as your IP address, browser type, device information, and usage data collection through cookies and similar technologies.
- From third parties, for example, our business partners, social media platforms when you interact with our content or sign in using your social media account.

#### **Information You Provide to Us**

We collect the following types of Personal Data directly from you when you access or use our Website: real name, home/work postal address and home/work email address. In addition, we also collect other types of information that you may provide when you fill out a form or through your correspondence with us.

The Personal Data we collect on or through our Website through:

- Information that you provide by filling in forms on our Website. We may also ask you for information when you report a problem with our Website.
- Records and copies of your correspondence (including email addresses), if you contact us;

#### **Information We Collect Through Automatic Data Collection Technologies**

As you navigate through and interact with our Website, we may use automatic data collection technologies to collect certain Personal Data about your interaction with our Website, including information about your equipment, browsing actions, and patterns:

- details of your visits to our Website. This includes: browsing history, logs, other, communication data and the resources that you access, use, or otherwise interact with on the Website;
- your physical location and movements;
- Other information necessary to provide to us with or through our products and services, i.e., and
- Information about your computer and internet connection, i.e., your IP address, operating system, and browser type.

The information we collect automatically is statistical data and may include Personal Data, or we may maintain it or associate it with Personal Data we collect in other ways or receive from third parties. It helps us to improve our Website and to deliver a better and more personalized service by enabling us to:

- estimate our audience size and usage patterns;
- store information about your preferences;
- customize our Website according to your individual interests;
- speed up your searches; and
- recognize you when you return to our Website.

The technologies we use for this automatic data collection may include:

- **Cookies (or browser cookies).** A cookie is a small file placed on the hard drive of your computer. Our Website may use both session cookies (which expire once you close your browser) and persistent cookies (which stay on your computer until you delete them) to provide you with a more personal and interactive experience on our Website. Unless you have adjusted your browser setting so that it will refuse cookies, our system will issue cookies when you direct your browser to our Website. You can set your browser to refuse all or some browser cookies, or to alert you when cookies are being sent. However, if you do not consent to our use of cookies or select this setting you may be unable to access certain parts of our Website. You can find more information about cookies at <http://www.allaboutcookies.org> and <http://youonlinechoices.eu>.
- **Flash Cookies.** Certain features of our Website may use local stored objects (or Flash cookies) to collect and store information about your preferences and navigation to, from, and on our Website. Flash cookies are not managed by the same browser settings as are used for browser cookies. For information about managing your privacy and security settings for Flash cookies, see [Choices About How We Use and Disclose Your Information](#).
- **Session Cookies.** Our use of cookies also includes “session cookies.” Each time you access the Website, a session cookie containing an encrypted, unique identifier is placed on your browser. These session cookies allow us to uniquely identify you when you use the Website and track which pages of the Website you access. Session cookies are required to use the Website.
- **Web Beacons.** Pages of our Website and our e-mails may contain small electronic files known as web beacons (also referred to as clear gifs, pixel tags, and single-pixel gifs) that permit FastGrid, for example, to count users who have visited those pages or opened an email and for other related website statistics (for example, recording the popularity of certain website content and verifying system and server integrity).

#### *Third-Party Use of Cookies and Other Tracking Technologies*

Some content or applications, including advertisements, on the Website are served by third-parties, including advertisers, ad networks and servers, content providers, analytics providers, social media companies, and application providers. These third parties may use cookies alone or in conjunction

with web beacons or other tracking technologies to collect information about you when you use our Website. The information they collect may be associated with your Personal Data or they may collect information, including Personal Data, about your online activities over time and across different websites and other online services. They may use this information to provide you with interest-based (behavioral) advertising or other targeted content.

We do not control these third parties' tracking technologies or how they may be used. If you have any questions about an advertisement or other targeted content, you should contact the responsible provider directly. For information about how you can opt out of receiving targeted advertising from many providers, see [Choices About How We Use and Disclose Your Information](#).

### **Information We Create About You**

We may also create certain information about you. When we associate this information with other Personal Data about you, we consider this information to be Personal Data. This information includes: unique identifiers profile reflecting your preferences.

### **Information We Collect from Third Parties**

We may collect Personal Data from third parties. When we associate this information with other Personal Data about you, we consider this information to be Personal Data. This information includes: real name, work address, unique personal identifies, work email address, and work telephone number.

## **4. How We Use Your Information**

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We use information that we collect about you or that you provide to us, including any Personal Data:

- to provide and personalize our Website and its content to you
- to provide you with information, products, or services that you request from us
- to support, develop, troubleshoot, and debug our Website, products, and services;
- to provide you with support and to respond to your inquiries, including to investigate and address your concerns and monitor and improve our responses
- to personalize your Website experience and to deliver content and product and service offerings relevant to your interests, including targeted offers and ads through our Website, third-party sites, and via email or text message (with your consent, where required by law)
- to help maintain the safety, security, and integrity of our Website, products and services, databases and other technology assets, and business
- for internal testing, research, analysis, and product development, including to develop and improve our Website, and to develop, improve, or demonstrate our products and services
- auditing relating to a current interaction with you and concurrent transactions, including, but not limited to, counting advertising impressions to unique visitors, verifying positioning and quality of ad impressions, and auditing compliance with any applicable specification and other standards

- detecting security incidents, protecting against malicious, deceptive, fraudulent, or illegal activity, and prosecuting those responsible for that activity
- debugging to identify and repair errors that impair existing intended functionality
- to carry out our obligations and enforce our rights arising from any contracts entered into between you and us, including for billing and collection
- to notify you about changes to our Website or any products or services we offer or provide through them
- in any other way we may describe when you provide the information
- to fulfill any other purpose for which you provide it
- for any other purpose with your consent.

We may also use your information to contact you about our products and services that may be of interest to you. If you do not want us to use your information in this way, please check the relevant box located on the form on which we collect your data. If you wish to change your choice, you may do so at any time by logging into the Website and adjusting our user preferences in your account profile by checking or unchecking the relevant boxes or by sending us an email stating your request at [info@fastgrid.com](mailto:info@fastgrid.com). For more information, see [Choices About How We Use and Disclose Your Information](#).

## **5. Disclosure of Your Information**

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We do not share, sell, or otherwise disclose your Personal Data for purposes other than those outlined in this Privacy Policy. However, we may disclose aggregated information about our users without restriction.

We may disclose Personal Data that we collect or you provide as described in this Privacy Policy:

- To our subsidiaries and affiliates
- To contractors, service providers, and other third parties we use to support our business and who are bound by contractual obligations to keep Personal Data confidential and use it only for the purposes for which we disclose it to them. These entities provide services such as information technology and infrastructure support services, payment processing services and other services to support our Website and related services and functionality.
- To a potential or actual buyer or other successor in the event of a planned or actual merger, divestiture, restructuring, reorganization, dissolution, or other sale or transfer of some or all of FastGrid's assets, whether as a going concern or as part of bankruptcy, liquidation, or similar proceeding, in which Personal Data held by FastGrid about our Website's users is among the assets transferred
- to third-party cookie and other tracking technology providers for the purpose of providing analytics and cross-context behavioral advertising services to us;
- to fulfill the purpose for which you provide it;
- For any other purpose disclosed by us when you provide the information

- With your consent or to fulfill a purpose for which you provide the information to us

We may also disclose your Personal Data:

- to comply with any court order, law, or legal process, including to respond to any government or regulatory request;
- if we believe disclosure is necessary or appropriate to protect the rights, property, or safety of FastGrid, our customers, or others. This may include exchanging information with other companies and organizations for the purposes of fraud protection and credit risk reduction.

## **6. Choices About How We Use and Disclose Your Information**

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We do not control the collection and use of your information collected by third parties described above in [Disclosure of Your Information](#). When possible, these organizations are under contractual obligations to use this data only for providing the services to us and to maintain this information strictly confidential. These third parties may, however, aggregate the information they collect with information from their other customers for their own purposes.

In addition, we strive to provide you with choices regarding the Personal Data you provide to us. We have created mechanisms to provide you with control over your Personal Data:

- **Tracking Technologies and Advertising.** You can set your browser to refuse all or some browser cookies, or to alert you when cookies are being sent. If you disable or refuse cookies, please note that some parts of our Website may then be inaccessible or not function properly.
- **Targeted Advertising.** We will only use information that we collect or you provide to deliver advertisements according to our advertisers' target-audience preferences with your express consent. If you wish to consent to such use, you can check the relevant box located on the form on which we collect your Personal Data or otherwise seek such consent. If you wish to change your choice, you may do so at any time by logging into the Website and adjusting your user preferences in your account profile by checking or unchecking the relevant boxes or by sending us an email stating your request to [info@fastgrid.com](mailto:info@fastgrid.com).

We do not control third parties' collection or use of your information to serve interest-based advertising. However, these third parties may provide you with ways to choose not to have your information collected or used in this way. You can learn more about interest-based advertisements and your opt-out rights and options from members of the Network Advertising Initiative (“NAI”) on its website ([www.networkadvertising.org](http://www.networkadvertising.org)) and from members of the Digital Advertising Alliance on its website ([www.aboutads.info](http://www.aboutads.info)).

## **7. Accessing, Correcting, and Deleting Your Personal Data**

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You may also send us an email at [info@fastgrid.com](mailto:info@fastgrid.com) to request access to, correct or delete any Personal Data that you have provided to us. We may not accommodate a request to change information if we believe the change would violate any law or legal requirement or cause the information to be incorrect.

## **8. Do Not Track Signals**

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We also may use automated data collection technologies to collect information about your online activities over time and across third-party websites or other online services (behavioral tracking).

Some web browsers permit you to broadcast a signal to websites and online services indicating a preference that they “do not track” your online activities. Our Website is designed to honor such signals and some similar mechanisms that may be sent by your browser or device and we may limit the Personal Data or other information we collect and/or how we use your Personal Data or other information based upon whether such a signal is transmitted by your browser or device and received by us.

Some web browsers and browser extensions permit you to broadcast the Global Privacy Control signal (“**GPC Signal**”) as specified <https://www.globalprivacycontrol.org>. Our Website[s] are designed to honor the GPC Signal and we may limit the Personal Data or other information we collect and how we use your Personal Data or other information based upon whether such a signal is transmitted by your browser or device and received by us.

## **9. Data Security**

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We have implemented measures designed to secure your Personal Data from accidental loss and from unauthorized access, use, alteration, and disclosure.

Unfortunately, the transmission of information via the internet is not completely secure. Although we do our best to protect your Personal Data, we cannot guarantee the security of your Personal Data transmitted to our Website. Any transmission of Personal Data is at your own risk. We are not responsible for circumvention of any privacy settings or security measures deployed on the Website.

## **10. Consent to Processing of Personal Data in the United States**

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In order to provide our Website, products, and services to you, we may send and store your Personal Data outside of the country where you reside or are located, including to countries that may not or do not provide an equivalent level of protection for your Personal Data. Your Personal Data may be processed and stored in the United States and federal, state, and local governments, courts, or law enforcement or regulatory agencies in the United States may be able to obtain disclosure of your information through the laws of the United States. By using our Website, you represent that you have read and understood the above and hereby consent to the storage and processing of Personal Data outside the country where you reside or are located, including in the United States.

Your Personal Data is transferred by FastGrid to another country only if it is required or permitted under applicable data protection law and provided that there are appropriate safeguards in place to protect your Personal Data. To ensure your Personal Data is treated in accordance with this Privacy Policy when we transfer it to a third party, FastGrid uses Data Protection Agreements between FastGrid and all other recipients of your Personal Data.

## **11. Accessibility Policy**

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FastGrid is committed to ensuring digital accessibility for people with disabilities. We are continually improving the user experience for everyone and applying relevant accessibility standards.

### **Accessibility Standards**

We strive to conform to the Web Content Accessibility Guidelines (WCAG) 2.1 at the AA level. These guidelines explain how to make web content more accessible for people with disabilities, and we are working to ensure that our digital content and services meet or exceed these standards.

### **Accessibility Features**

To achieve our accessibility goals, we have implemented the following features on our website and digital platforms:

- **Alternative text for images:** We provide alternative text descriptions for all images to ensure that users with visual impairments can understand the content.
- **Keyboard navigation:** Our website can be navigated using only a keyboard, ensuring that users who cannot use a mouse or touchscreen can still access all features.
- **Semantic HTML markup:** We use semantic HTML elements to ensure that our content is properly structured and accessible to assistive technologies.
- **Contrast and color considerations:** We strive to maintain sufficient color contrast and avoid using color as the sole means of conveying information.
- **Video captions and transcripts:** We provide captions for all multimedia content and transcripts for videos to ensure that users with hearing impairments can access the information.

### **Feedback**

We welcome feedback on the accessibility of our digital content and services. If you encounter any accessibility barriers or have suggestions for improvement, please contact us at [info@fastgrid.com](mailto:info@fastgrid.com). We will make every effort to address your concerns and accommodate your needs.

### **Accessibility Compliance**

While we strive to meet WCAG guidelines and other accessibility standards, we recognize that achieving full accessibility may be an ongoing process. We are committed to regularly reviewing and updating our accessibility efforts to ensure compliance with relevant standards and regulations.

## **12. Changes to Our Privacy Policy**

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We may change this Privacy Policy at any time. It is our policy to post any changes we make to our Privacy Policy on this page with a notice that the Privacy Policy has been updated on the Website's home page. If we make material changes to how we treat our users' Personal Data, we will notify you through a notice on the Website's home page. The date this Privacy Policy was last



revised is identified at the top of the page. You are responsible for periodically visiting our Website and this Privacy Policy to check for any changes.

**YOUR CONTINUED USE OF OUR WEBSITE FOLLOWING THE POSTING OF CHANGES CONSTITUTES YOUR ACCEPTANCE TO SUCH CHANGES.**

### **13. Contact Information**

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If you have any questions, concerns, complaints, or suggestions regarding our Privacy Policy or the ways in which we collect and use your Personal Data described in this Privacy Policy, have any requests related to your Personal Data pursuant to applicable laws, or otherwise need to contact us, you may contact us at the contact information below or through the “Contact” page on our Website.

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